

JAKOŚĆ USŁUG TŁUMACZENIOWYCH W ŚWIETLE AKTUALNYCH ZMIAN

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THE QUALITY OF TRANSLATION SERVICES IN THE LIGHT OF CURRENT CHANGES

ABSTRACT *The article touches important aspects of professional translator's job, presenting two perspectives of translation process, according to Douglas Robinson and Anthony Pym theory. Nowadays, when the language services are still more and more needed, customer's expectations are even higher. While the way to becoming a translator is still not easy, the author is trying to provide some information about translator's dilemmas. The European Language Survey results show what are expectations and concerns of language industry, which changes in business practices we are observing at the moment and what are current challenges and obstacles. The article deals also with the problem of quality expectations in the light of the norm PN-EN ISO 17100:2015 and machine translations.*

KEY WORDS *translation, interpreting, quality of translation, professional translation, language survey, translator's competence*

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