

## **Important phone numbers**

Integrated Rescue System: 112

Fire Brigade: 150

Paramedics: 155

Police: 158

Municipal police: 156

**Ostrava – quick guide in English** ([https://www.youtube.com/watch?v=Pc4IZP\\_FAyI](https://www.youtube.com/watch?v=Pc4IZP_FAyI))

## **Transport in Ostrava**

1. Trams, buses and trolleybuses can be used for rides.
  2. Tickets can be purchased directly on the vehicle with VISA, MASTERCARD, ApplePay, GooglePay. The card is attached to the terminal when boarding.
  3. A 3-day credit ticket can also be purchased. Credit tickets are also available at the information centres at the train stations.
  4. All tram lines run through the city centre. Building E (Faculty of Arts) is a 5-minute walk from the Elektra stop and a 10-minute walk from the Výstaviště stop.
  5. The Faculty of Arts building, where the opening and closing ceremonies and invited speakers will be held, is about 15 minutes on foot from Building E. The Faculty of Arts building is accessible from the Výstaviště tram stop.
  6. The MyDPO app can be installed to make travelling in Ostrava easier.  
Information about the app: <https://www.dpo.cz/travel/01-en.html>  
Information about fares: <https://www.dpo.cz/travel/03-en.html>  
Information about the transport network: <https://www.dpo.cz/pro-cestujici/jizdni-rady/schema-site-linek.html>
- Search for connections within the Czech Republic: IDOS Timetables app
7. Ostrava has a bike-sharing network nextbike
  8. Ostrava has a network of services Bolt, Liftago, Uber

## **Payments and currency**

1. The currency in the Czech Republic is the Czech koruna. The Czech koruna is the currency of the Czech Republic. There are two exchange offices in the centre of Ostrava, there is also a bank nearby.
2. VAT is included in the price, which is indicated on the menu or in the shop. You know how much you will pay.

3. Most restaurants allow you to pay individually, so in case of a group of several people you pay only your bill. You need to tell the server this method of payment along with the method of payment before paying.
4. In some restaurants or clubs you may be asked to pay as soon as you order your food or drink, in some restaurants your consumption will be written on your ticket and you will only pay when you leave.
5. Tipping is not compulsory. Some places you can pay by card, some places you put coins in a glass.

### **Smoking and alcohol consumption**

1. Smoking is prohibited in all indoor areas in the Czech Republic; gardens can be smoking or non-smoking. Smoking areas may be reserved for smokers. Please ask the staff before seating.
2. In Ostrava, alcohol consumption in public is not allowed by ordinance, except in the gardens.
3. Gardens close no later than 10 pm, restaurants close according to their opening hours.

### **Wifi and electricity**

1. Within the restaurants and clubs, most of them have a wifi connection. Often the connection is password protected. Ask the staff.
2. Hotels have their own wifi connection. The password and network is usually posted in the hotel room. If it is missing, ask at reception.
3. Within Ostrava there is a public wifi network in public transport and in the city, where you can connect without a password. However, the signal fluctuates.
4. The standard network in the Czech Republic is 220 V. In the Czech Republic, so-called French sockets (type E) with two holes and a grounding pin or C with two holes are used. For subscribers outside the EU incl. We recommend to arrive with a reducer.

### **Shopping**

1. There are two large shopping centres (FUTURUM, Karolina) in the wider area of the centre.
2. Five minutes from the faculty building there is a department store with grocery, drugstore, café, perfumery and restaurant. Shops used to be open until 6 pm (department store), 9 pm (shopping malls), and curfews until 8 pm.

### **Where to go in Ostrava**

If you don't have time to go anywhere (<https://www.youtube.com/watch?v=WfDIFoCeifo>)

## Interesting places in Ostrava

1. City Hall Tower: cultural monument , view of Ostrava.
2. Komenský Park: walk along the Ostravice River, view of the Bridge of Miloš Sýkora
3. Little Copenhagen: bars and restaurants along the Ostravice River
4. Silesian Ostrava Castle: history of settlement of Ostrava
5. Ostrava Museum: history of Ostrava, permanent and temporary exhibitions
6. Gallery of Fine Arts Ostrava: collection of modern art
7. Historical centre of Ostrava: squares, cafes, businesses
8. Lower Vítkovice area
9. Plato: modern art
10. Lanek Park Mining Museum
11. Camillo Sitte: Svatopluk Čech Square (Moravská Ostrava-Přívov): Art Nouveau