

European Research Institute in Social Work (ERIS)

Research / dissertation project	
Name: Lukáš Durda e-mail: lukas.durda@centrum.cz	University of Ostrava PhD project <input checked="" type="checkbox"/> Master's project <input type="checkbox"/>
Subject / title of the project Managerial Competencies in Social Services Management	
Scientific importance There is a small body of empirical research on managerial competencies in social services management. There is also scant empirical research comparing management practices by type of organization and other characteristics.	
Practical relevance The identification of managerial competencies in social services management could provides the manager with informations for his practice and leadership. These informations may provide the educator with ideas for course designs.	
Main thesis There are the differences between the importance of individual competencies and the level of their development among managers in social service organizations. The importance and the development of individual competencies depend on the type of organization.	
Research methodology Quantitative research - questionnaire Qualitative research – case study	
Key words Competence; management; social service organizations	
Most relevant literature FILES, L. A. The human services management task: A time allocation study. <i>Public Administration Review</i> , 1981, vol. 41, no. 6, pp. 686-692. ISSN 0033-3352. KUBEŠ, M., SPILLEROVÁ, D. KURNICKÝ, R. <i>Manažerské kompetence. Způsoblosti výjimečných manažerů</i> . Praha: Grada Publishing, 2004. ISBN 80-247-0698-9. LUCIA, A. D. – LEPSINGER, R. <i>The Art and Science of Competency Models: Pinpointing Critical Success Factors in Organizations</i> . San Francisco: Pfeiffer, 1999. ISBN-10: 0787946028 MENEFEE, D. T. – THOMPSON, J. J. Identifying and Comparing Competencies for Social Work Management: A Practice Driven Approach. <i>Administration in Social Work</i> , 1994, vol. 18, no. 3, s 14-25. ISSN (electronic): 1544-4376.	

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Key finding (if already existing)
